# Test Scenarios

## User tests

User test made by //mattias 2022-10-26

Male - 50+

Not that used to computers and web

Runs business

| **User test 1** | | | |
| --- | --- | --- | --- |
| **Action** | **Expected result** | **Actual result** | **Improvements** |
| **Try to find a page where you can have more information** | < 3 clicks | 1 |  |
| **From the info page, try to go back to the home page** | < 4 clicks | 1 (back button on browser) | Implement home page button on info page |
| **From the home page, find at least one way to access the form** | At least 1 way is found in under 30 sec | Button : 5 sec  Menu : |  |
| **In the form page, answer questions to get to the last tab** | < 4min (30sec/question) | 1 min 40 sec |  |
| **From the last tab of the form page, find a way to get your results assessed** | < 2 clicks | 1 | - |
| **On the results page, find a way to read articles about sustainability** | < 15 sec | 30 sec | Tell that new page will be open to show article |
| **On the results page find two ways to access your result later** | At least 1 way found to save code in less than 30 seconds | Share :  Code : 1 min, 40 sec. Not successful | Choose location on computer where to save code instead of having to do it manually |
| **On the “disconnected” results page and with the code saved, try to access your result.** | < 20 sec with copy/paste  < 1 min typing by hand | 25 sec |  |
| **Try to access your result from a blank page with the URL.** | < 10 sec | - | - |
| **On the results page, find a way to download your result as a pdf** | < 30 sec | 10 | Just having symbols is a bit unclear. Show with text instead |
| **Was there any task you found particularly hard?** |  |  | Save result code, |
| **Do you have suggestions for improvement ?** |  |  | - |
| **Are there any features that this website lacks ?** |  |  | Send result to mail, navigation button on infopage to redirect to test and home page |

## 

## User test made by //mattias 2022-10-26

Woman - 40+

used to computers and web

| **User test 1** | | | |
| --- | --- | --- | --- |
| **Action** | **Expected result** | **Actual result** | **Improvements** |
| **Try to find a page where you can have more information** | < 3 clicks | 1 |  |
| **From the info page, try to go back to the home page** | < 4 clicks | 1 |  |
| **From the home page, find at least one way to access the form** | At least 1 way is found in under 30 sec | Button : 4 sec  Menu : |  |
| **In the form page, answer questions to get to the last tab** | < 4min (30sec/question) | 1 min 38 sec |  |
| **From the last tab of the form page, find a way to get your results assessed** | < 2 clicks | 1 |  |
| **On the results page, find a way to read articles about sustainability** | < 15 sec | Failed because articles did not show in influence tab | Change colour from red to yellow. Thought process was that red usually indicate errors |
| **On the results page find two ways to access your result later** | At least 1 way found to save code in less than 30 seconds | Not successful | Choose location on computer where to save code instead of having to do it manually |
| **On the “disconnected” results page and with the code saved, try to access your result.** | < 20 sec with copy/paste  < 1 min typing by hand | Not successful | Enter previous result-code on home page instead |
| **Try to access your result from a blank page with the URL.** | < 10 sec | - | - |
| **On the results page, find a way to download your result as a pdf** | < 30 sec | 10 | Just having symbols is a bit unclear. Show with text instead |
| **Was there any task you found particularly hard?** | - | - | Save result code |
| **Do you have suggestions for improvement ?** | - | - | - |
| **Are there any features that this website lacks ?** | - | - | - |

## 

## Male 22years

Used to computer and websites

| **User test 2** | | | |
| --- | --- | --- | --- |
| **Action** | **Expected result** | **Actual result** | **Improvements** |
| **Try to find a page where you can have more information** | < 3 clicks | 1 |  |
| **From the info page, try to go back to the home page** | < 4 clicks | 2 |  |
| **From the home page, find at least one way to access the form** | At least 1 way is found in under 30sec | Button : 11s  Menu : |  |
| **In the form page, answer questions to get to the last tab** | < 4min (30sec/question) | 2m | Button selection not really clear  Enviromental instead of environmental  Text nature too long  Result button looks disabled |
| **From the last tab of the form page, find a way to get your results assessed** | < 2 clicks | 1 |  |
| **On the results page, find a way to read articles about sustainability** | < 15 sec | 10s |  |
| **On the results page find two ways to access your result later** | At least 1 way found to save code in less than 30 seconds | Share :  Code : 5 | Copy button not working  Didn’t find the share  Share didn’t work |
| **On the “disconnected” results page and with the code saved, try to access your result.** | < 20 sec with copy/paste  < 1 min typing by hand | 10s |  |
| **Try to access your result from a blank page with the URL.** | < 10 sec | 10sec |  |
| **On the results page, find a way to download your result as a pdf** | < 30 sec | 2s |  |
| **Was there any task you found particularly hard?** |  |  |  |
| **Do you have suggestions for improvement ?** |  |  |  |
| **Are there any features that this website lacks ?** |  |  | Could be nice to go back to the form and have each result displayed  Could be nice to have personalised results based on the questions failed |

## 

Test leader for test: Lovisa

Test person: Male 50 years

Used to computers and websites

| **User test 3** | | | |
| --- | --- | --- | --- |
| **Action** | **Expected result** | **Actual result** | **Improvements** |
| **Try to find a page where you can have more information** | < 3 clicks | 1 | easy, great,nice |
| **From the info page, try to go back to the home page** | < 4 clicks | 1 | Used browser’s back button not the implemented one |
| **From the home page, find at least one way to access the form** | At least 1 way is found in under 30sec | Button : 1 click. 3 sek  Menu : |  |
| **In the form page, answer questions to get to the last tab** | < 4min (30sec/question) | 2 min total form  (forgot clicks) | When a section was done the user arrived at the bottom of the next page so they did not see the upper question. must fix.  Why was environmental perspective green? User added bad responses such as animal use. |
| **From the last tab of the form page, find a way to get your results assessed** | < 2 clicks | 1 clicks |  |
| **On the results page, find a way to read articles about sustainability** | < 15 sec | fail | Where are the articles ? they disappeared |
| **On the results page find two ways to access your result later** | At least 1 way found to save code in less than 30 seconds | Share : 1  Code : fail | Code was hard to understand |
| **On the “disconnected” results page and with the code saved, try to access your result.** | < 20 sec with copy/paste  < 1 min typing by hand | 49 sek | Never got to the disconnected resultpage but user copied code(not with copy function) and reloaded page and clicked on my result. got to the “looks like you have not taken the test” and pasted code. |
| **Try to access your result from a blank page with the URL.** | < 10 sec | - | did not understand |
| **On the results page, find a way to download your result as a pdf** | < 30 sec | 1 click 3 sek |  |
| **Was there any task you found particularly hard?** |  |  | find the blank url |
| **Do you have suggestions for improvement ?** |  |  | see above comments |
| **Are there any features that this website lacks ?** |  |  | nothing happened when download as pdf share  More help text when hovering over all buttons |

## 

| **User test 4** | | | |
| --- | --- | --- | --- |
| **Action** | **Expected result** | **Actual result** | **Improvements** |
| **Try to find a page where you can have more information** | < 3 clicks |  |  |
| **From the info page, try to go back to the home page** | < 4 clicks |  |  |
| **From the home page, find at least one way to access the form** | At least 1 way is found in under 30sec | Button :  Menu : |  |
| **In the form page, answer questions to get to the last tab** | < 4min (30sec/question) |  |  |
| **From the last tab of the form page, find a way to get your results assessed** | < 2 clicks |  |  |
| **On the results page, find a way to read articles about sustainability** | < 15 sec |  |  |
| **On the results page find two ways to access your result later** | At least 1 way found to save code in less than 30 seconds | Share :  Code : |  |
| **On the “disconnected” results page and with the code saved, try to access your result.** | < 20 sec with copy/paste  < 1 min typing by hand |  |  |
| **Try to access your result from a blank page with the URL.** | < 10 sec |  |  |
| **On the results page, find a way to download your result as a pdf** | < 30 sec |  |  |
| **Was there any task you found particularly hard?** |  |  |  |
| **Do you have suggestions for improvement ?** |  |  |  |
| **Are there any features that this website lacks ?** |  |  |  |

## 

## 

## Performance tests :

| **Computer used for performance test 1** | |
| --- | --- |
| **Processor** | Intel Pentium N3530 @2.16GHz |
| **RAM** | 4Gb |
| **Screen** | 1366x768 |
| **Network bandwidth** | 54Mbps |
| **Browser** | Brave 1.44.112 |

| **Performance test 1** | | |
| --- | --- | --- |
| **Parameter** | **Pass** | **Fail** |
| **Front end correctly displayed, size of text is readable** | Everything is displayed correctly |  |
| **In the form, questions load in under 5 seconds** | 3 seconds |  |
| **The results are processed in under 5 seconds** | 2 seconds |  |
| **100% of the buttons respond correctly to inputs** |  | Download result button not working |
| **The AI result is correct 90% of the time** |  | Could not test |
| **When a code is entered, the correct result is shown 100% of the time** | OK (3/3) |  |
| **The help buttons on the form page display the correct text 100% of the time** | OK (19/19) |  |

## 

| **Computer used for performance test 2** | |
| --- | --- |
| **Processor** | Intel i5-7300HQ @ 2.50GHz |
| **RAM** | 16Gb |
| **Screen** | 1920x1080 |
| **Network bandwidth** | 100Mbps |
| **Browser** | Brave 1.45.116 |

| **Performance test 2** | | |
| --- | --- | --- |
| **Parameter** | **Pass** | **Fail** |
| **Front end correctly displayed, size of text is readable** | OK |  |
| **In the form, questions load in under 5 seconds** | 2sec |  |
| **The results are processed in under 5 seconds** | 2sec |  |
| **100% of the buttons respond correctly to inputs** | OK |  |
| **The AI result is correct 90% of the time** | OK |  |
| **When a code is entered, the correct result is shown 100% of the time** | OK |  |
| **The help buttons on the form page display the correct text 100% of the time** | OK |  |

## 

| **Computer used for performance test 3** | |
| --- | --- |
| **Processor** |  |
| **RAM** |  |
| **Screen** |  |
| **Network bandwidth** |  |
| **Browser** |  |

| **Performance test 3** | | |
| --- | --- | --- |
| **Parameter** | **Pass** | **Fail** |
| **Front end correctly displayed, size of text is readable** |  |  |
| **In the form, questions load in under 5 seconds** |  |  |
| **The results are processed in under 5 seconds** |  |  |
| **100% of the buttons respond correctly to inputs** |  |  |
| **The AI result is correct 90% of the time** |  |  |
| **When a code is entered, the correct result is shown 100% of the time** |  |  |
| **The help buttons on the form page display the correct text 100% of the time** |  |  |

## 

| **Computer used for performance test 4** | |
| --- | --- |
| **Processor** |  |
| **RAM** |  |
| **Screen** |  |
| **Network bandwidth** |  |
| **Browser** |  |

| **Performance test 4** | | |
| --- | --- | --- |
| **Parameter** | **Pass** | **Fail** |
| **Front end correctly displayed, size of text is readable** |  |  |
| **In the form, questions load in under 5 seconds** |  |  |
| **The results are processed in under 5 seconds** |  |  |
| **100% of the buttons respond correctly to inputs** |  |  |
| **The AI result is correct 90% of the time** |  |  |
| **When a code is entered, the correct result is shown 100% of the time** |  |  |
| **The help buttons on the form page display the correct text 100% of the time** |  |  |